

What FEMA Needs When You Apply for Assistance

If you and your family were affected by the storms and flooding that began on July 2 you may be feeling overwhelmed and wondering what steps to take next. As you begin to clear debris and work to salvage your belongings, one important step you can take is to apply for FEMA disaster assistance.

What You'll Need to Complete Your Application

- Name and Social Security Number of primary applicant
- Name and Social Security Number of co-applicant (encouraged, but not required)
- Current contact information (phone number and/or email address)
- Current and pre-disaster addresses (if different), including ZIP codes
- Names of all occupants of the pre-disaster household
- Types of insurance held by the household
- Household pre-disaster annual gross income
- Losses caused by the disaster
- Bank account number and routing number for direct deposit of funds, if requested

If You Have Damage from Multiple Disasters

- If you applied for assistance for a previous disaster, you may still apply for FEMA assistance for the severe storms and flooding that began July 2. Create a new application for your July damage.

Create a Disaster Assistance Account

- If you've applied for FEMA assistance, stay in touch, get important updates and easily upload documents by setting up your online Disaster Assistance account. Go to DisasterAssistance.gov and click on the green 'Check Status' button to create an account. Use the same email you provided when you applied for assistance.
 - You'll be emailed a PIN you can use to log in. If you applied for assistance online or via the FEMA app, then you already have a Disaster Assistance account

What Kind of Help Can FEMA Provide?

- FEMA provides funds for basic, critical, disaster-related needs. FEMA cannot provide funding to individuals or households for losses covered by insurance or any other source.
 - FEMA may provide Home Repair Assistance, Rental Assistance, Personal Property Assistance, Transportation Assistance, Medical and Dental Assistance, and Funeral Assistance for eligible



applicants. For more information, go to fema.gov/assistance/individual/housing and scroll down to the section labeled “**How FEMA Can Help You.**”

To Apply or to Contact FEMA

- Visit DisasterAssistance.gov
- Use the [FEMA mobile app](#)
- Call the **FEMA Helpline at 800-621-3362**. Lines are open from **6 a.m. to 10 p.m. CT daily**. If you use a relay service, captioned telephone or other service, you can give FEMA your number for that service. Helpline specialists speak many languages. Press 2 for Spanish.
- Visit any Disaster Recovery Center to receive in-person assistance. Two recovery centers are open in **Kernville** and **San Angelo**. To find one close to you, use your ZIP code to search FEMA.gov/DRC.
- For an accessible video on how to apply for assistance, go to [Three Ways to Register for FEMA Disaster Assistance - YouTube](#).

For the latest information about the Texas recovery, visit fema.gov/disaster/4879. Follow FEMA Region 6 on social media at x.com/FEMARegion6 and at facebook.com/FEMARegion6/.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability.

English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service, captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available. (Press 2 for Spanish).